



**GOVERNMENT COLLEGE FOR WOMEN(A),
GUNTUR.**

**Annual Report of the Committee monitoring the
activities and number of Grievances
2021-22**

**Internal Complaints Committee
Grievance & Redressal Cell**

GOVERNMENT COLLEGE FOR WOMEN (A), GUNTUR
Annual Report of Grievances and Redressal Committee (GRC)
&
Internal Complaints Committee (ICC)
Annual report 2021-22

One of the student support services provided by the college is GRC and ICC wing. The Grievance and redressal cell receive and redress the grievances from the students regarding, the academic and facilities in the college

Every year the committee conduct awareness programmes about the functioning of the committee and creates awareness about anti-ragging laws, punishments, and penalties for the convicted students. Counselling and awareness sessions were organized for the new comers from time to time by the committee to maintain a healthy and pleasant atmosphere in the college as well as in the hostel campus.

Internal compliance committee thrives to create awareness among the students about the various helpline numbers and apps provided by the Government. The committee along with WEC and student counsel organizes awareness programmes for students and female staff members on POSH act 2013 and laws about women rights and girl child safety in our country.

This year the Guntur district urban police department and GRC and ICC of our college conducted “Cheruva” an awareness about the Disha app. In this programme Mr. B. Sita Ramaiah, DSP Guntur urban explained the importance of “Disha” app how it helps women in any emergency. He also advised all the students and staff to down load the app and get its benefits.

Celebrated national Girl child day for students on 24th January 2021 and discussed about the importance of Girls in the development of nation building,

and advised them to get acquainted with the digital technology that are used in various fields.

1. Students were given awareness to raise the complaint and inform it through a simple drafted letter posing in the ‘complaint box’ arranged in various locations in college.
 2. Announcements in college assembly time about the “committee and complaint box” will be done randomly every month.
 3. Announcements in college assembly time about the ragging issues and awareness on practice of “peaceful college life” will be given to students.
 4. Committee members will go-through all the complaints on every month - end. A proper enquiry will be conducted depending on the reliability, action is advised to the principal by the committee.
 5. Problems will be resolved with in a time frame of 4 to 5 days.
 6. In emergency depending on the urgency the complaints can be taken directly by committee from students for an immediate action.
 7. The GRC & ICC may consult Commissioner of Collegiate Education (CCE) office, Complaints committee for solutions depending on the importance of the problem.
 8. The GRC & ICC committee will prepare Annual action taken report and submit it to principal for transparency on every action taken and uploaded in College Website.
- Institutional mechanism for transparency, timely redressal of student grievances, Prevention of sexual harassment and ragging cases during the year

S. No.	Year	Total Grievances Received	Number of Grievances Redressed	Avg. Number of Days For Grievance Redressal
1	2021-22	15	15	Within 4 Days